

Acceptable Use Policy

INTERNET SERVICE ACCEPTABLE USE POLICY

This Filer Mutual Acceptable Use Policy (AUP) applies to the Internet Access Services (Service) that we provide. We may change the AUP at any time without notice by posting a new or revised policy on our website (<http://filertel.com/>). Your use or continued use of the Service constitutes your agreement to the AUP and any posted changes. Your use of the Service is also governed by our Terms and Conditions and other policies which can be found on our website.

Illegal Use or Claimed Infringement

The Internet Service may be used only for lawful and non-harmful purposes. Transmission, distribution or storage of any information or material in violation of any applicable law, rule or regulation is prohibited. This includes, without limitation, the unlawful transmission, distribution or storage of any information or material that (i) is protected by copyright, trademark, trade secret or other intellectual property right without proper authorization; (ii) obscene, or defamatory; (iii) constitutes an illegal threat; (iv) violates export control laws; or contains viruses or other malware. If Filer Mutual has reasonable cause to believe that you or anyone using your connection to the Service is infringing or has infringed an intellectual property right, or has otherwise used your connection to the Service in violation of law, Filer Mutual may immediately suspend or terminate your Service, in the reasonable discretion of Filer Mutual, with or without prior notice.

System and Network Security

Unauthorized access to or use of data, systems or networks of others, including without limitation any attempt to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without the express written authorization of the owner of the system or the network is prohibited. Interference with Service to any user, host or network including, without limitation, mail bombing, flooding, deliberate attempts to overload a system or to broadcast attacks, is prohibited. A user shall not use another site's mail server to relay mail without the express written permission of the site owner.

Email and Unwanted Transmissions

Sending bulk unsolicited mail messages (or "spam") and other unwanted traffic, including, without limitation, commercial advertising and information announcements, is explicitly prohibited. Complaints regarding e-mail abuse should be sent to it@filertel.net.

Excessive Use Policy

The Filer Mutual residential Service offering is a consumer product designed for personal and household use of the Internet. The pricing, speeds and usage are based upon customary usage of residential Internet use. Accordingly, you agree not to use the Service for purposes other than personal, family or household use, including, for example, for resale, as a dedicated data connection, in connection with any server or host applications or continuous Web camera broadcasts, automated data feeds, machine-to-machine connections or peer-to-peer (P2P) file-sharing applications that are broadcast to multiple servers or recipients, or for connecting to other devices that may be used outside your household or by persons not part of your household including "hotspots." If you use the Service for non-residential purposes, Filer Mutual may suspend or terminate your Internet account or adjust your Internet plan or pricing consistent with the nature of your actual use.

Suspension or Termination Of Service

Any violation of this Acceptable Use Policy (by anyone using your Service connection) may result in suspension or termination of your Internet Service, at the reasonable discretion of Filer Mutual. In the event your Service account is terminated, either by you or by Filer Mutual, you are responsible for returning to Filer Mutual, in an undamaged and working condition, any equipment issued to you by Filer Mutual. If such equipment is not returned within 5 days of the account termination, you will be held responsible for the cost of such equipment.